Jhonata Cândido de Sá Teles

Senior .NET Developer | AI and Automation

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PROFESSIONAL SUMMARY

Senior .NET Developer with 6+ years of experience in C#, .NET, REST APIs, SQL Server and Azure. I work from requirements to production, with a focus on performance, software architecture and engineering best practices.

My current focus is applied AI and process automation: I build LLM-powered solutions integrated with WhatsApp, websites and business systems, and I run two SaaS products of my own in production.

WORK EXPERIENCE

Senior .NET Developer
IT4 Solution Tecnologia | São Paulo, Brazil | 11/2023 - Present

- Develop and maintain .NET systems with a focus on performance and best practices.
- Deliver features end to end, from requirements to production.
- Define scope and prioritize work with teams and stakeholders.
- Design and align architectures, design patterns and system integrations.
- Train and support users and internal teams.

.NET Developer
IT4 Solution Tecnologia | São Paulo, Brazil | 10/2019 - 04/2023

- Developed features across the full delivery cycle.
- Supported production systems, analyzing and fixing incidents.
- Ran functional tests and supported quality assurance.
- Grew into an autonomous role and informally mentored teammates.

PROJECTS

Sentinela - AI customer service for WhatsApp (own product)
sentinela.zetumi.com | In production

- Built an AI customer service SaaS that talks to website visitors, qualifies their request and delivers the lead to the client's WhatsApp, 24/7.
- Chat widget installed with one line of code, subscription plans and temporary conversation storage.
- Technologies: C#, .NET, LLM, JavaScript, reverse proxy.

Apura - Tax intelligence for the Brazilian tax reform (own product)
apura.zetumi.com | In production

- Built a layer on top of ERP systems that calculates tax regimes in parallel (IBS/CBS/IS), flags tax credits at risk before electronic invoices (NF-e) are rejected, and recommends the lowest-exposure regime.
- Integrates with the ERP via API, with no migration, and runs batch diagnostics for accounting firms.
- Technologies: C#, .NET, REST APIs, SQL Server.

TECHNICAL SKILLS

Languages and frameworks: C#, .NET, .NET Core, Entity Framework, Dapper, JavaScript

APIs and integrations: REST APIs, Swagger, RabbitMQ, ERP, NF-e and WhatsApp integrations

Databases: SQL Server, MongoDB, Redis

Cloud and DevOps: Microsoft Azure, Docker, Git, GitHub

AI and automation: LLM integration, customer service agents, lead qualification, process automation

Architecture and practices: software architecture, design patterns, clean code, Agile/Scrum

EDUCATION

Technologist Degree in Systems Analysis and Development - Faculdade das Américas (FAM), Brazil

COURSES AND CERTIFICATIONS

- Azure, Git, GitHub and DevOps - balta.io - 10/2024
- Software Architecture - balta.io - 02/2024
- C# Fundamentals - freeCodeCamp and Microsoft - 02/2024

LANGUAGES

Portuguese: native | English: intermediate